

IBM ECM – MAC Agenda

Time Day 1, Sunday 8th Nov, 2009

18:30 - 19:30 Reception – Introductions

19:30 - 21:30 Welcome Dinner

Time Day 2, Monday 9th Nov, 2009

08:45 - 09:00 Welcome – *GSE representative & Ken Bisconti*

09:00 - 10:00 Intro and ECM overview - *Ken Bisconti*

10:00 - 11:00 Content and Process applications – *David Caldeira*

11:00 - 11:15 Coffee Break

11:15 - 12:30 Discovery and Analytics with ECM – *Aaron Brown*

12:30 - 13:30 Lunch

13:30 - 14:30 Compliance applications – *Craig Rhinehart*

14:30 - 15:15 Deployment Best Practices – *Ken Dietz*

15:15 - 15:45 Coffee Break

15:45 - 16:30 ECM future direction and opportunities - *Ken Bisconti*

16:30 - 18:00 User Group Working Session - Creating the Questions

19:30 - 21:30 Off-site Dinner

Time Day 3, Tuesday 10th Nov, 2009

09:00 - 10:00 UG Working Session - Discussion Questions - Approval

10:00 - 12:45 ECM Panel: Response to the IUGC Questions – Discussion – *Ken.B, David, Aaron, Craig, Ken.D*

12:45 – 13:00 Lunch / Summary / End