

**GUIDE SHARE EUROPE**  
**Region Belgium-Luxembourg**



**Working Group Objectives 2010**

**As of 9 April 2010**

For the latest update, see  
<http://www.gsebelux.com/>

or

<http://www.gse.org/ABOUTGSE/GSERegions/BelgiumLuxembourg/tabid/315/Default.aspx>

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## **How do I Join a Working Group?**

Any employee of a GSE member installation within the region can freely participate to the activities of any Working Group except if otherwise stated. To join, contact the Working Group Chairman (see **Working Group Chairman** section on each page for **Telephone** and **E-mail address**), or send a mail with your name and address to:

[\*\*\*gsebe@gse.org\*\*\*](mailto:gsebe@gse.org)

In addition, at the beginning of the year, a letter is shipped to every member installation in the region with the list of employees currently registered as members of the various Working Groups. The Installation Representative is invited to alter this list and return it to the GSE Region Manager who will, in turn, inform the Chairman of each Working Group

<b>GUIDE SHARE EUROPE</b>	<b>Region Belgium-Luxembourg</b>	
<b>Working Group Objectives 2010</b>		

<b>1. Very Large Users</b>		
<b>Number of Member installations</b>	<b>15</b>	
<b>Number of Meetings per Year</b>	<b>4</b>	
<b>Average number of Participants</b>	<b>15</b>	
<b>Chairman</b>	<b>Secretary</b>	<b>IBM Liaison</b>
De Heer François MATTHIJS Director Euroclear Bank Koning Albert II-laan, 1 B-1210 BRUSSELS	De Heer Jacques DE WILDE GUIDE SHARE EUROPE Bld. Louis Mettwie, 71 - B59 B-1080 BRUSSELS	De Heer Ludwig VAN DEN BERGH IBM Belgium Bourgetlaan, 42 - 3C5 B-1130 BRUSSELS
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<b>General Objectives</b>		
<ul style="list-style-type: none"> <li>- To inform CIOs and DP Managers of very large installations about all management aspects (both on an organisational and technical level) of other, similar installations.</li> </ul>		
<b>Specific Objectives 2010</b>		
<ul style="list-style-type: none"> <li>- During the meetings, each member of the Group will give a presentation of his company and IT-organisation, and an overview of problems, solutions and strategic decisions.</li> <li>- In case important events of general interest occur, part of the meeting will be devoted to a presentation and discussion about the topic, or a special meeting with suppliers will be organised.</li> </ul>		
<b>Target Membership</b>		
<p>Chief Information Officers and Data Processing Managers of the largest accounts in the Region.</p> <p>Membership is granted only after proposal by the Working Group Chairman to the current Working Group members.</p>		
<b>Meeting Schedule 2010</b>		
<p>Attendance to each of the 4 half-day meetings a year is by formal invitation sent to the Working Group Members.</p> <p>Meeting dates and locations:</p> <ul style="list-style-type: none"> <li>- 12/03/2010 at National Bank (Mainframe Offload)</li> <li>- 11/06/2010 at Colruyt</li> <li>- 24/09/2010 at Defence or Allianz</li> <li>- 10/12/2010 at NRB</li> </ul>		

## 2. Large Users

**Number of Member installations**    66  
**Number of Meetings per Year**        3  
**Average number of Participants**    30

Chairman	Secretary	IBM Liaison
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### General Objectives

- to exchange information between managers of large and intermediate ICT organisations
- to influence on the suppliers strategies and policies, e.g. quality and delivery of solutions, pricing
- the emphasis will be put on managerial, legal and social aspects of Data Processing

The meetings last half a day and are organised around one topic, give ample opportunity for discussion among the participants in order to learn about each other's experiences with management and technical matters.

### Specific Objectives 2010

- The meetings are organised around a few topics of general interest, with formal presentations by suppliers and customers.
- Emphasis is put on managerial, legal and social aspects of an ICT organisation. The meetings last half a day and are organised around one topic, give ample opportunity for discussion among the participants in order to learn about each other's experiences with management and technical matters.
- Proposed topics: TBD. Proposal:
  - Operations and Services e.g. Managed Services, ICT Sourcing from a non-commercial point of view.

### Target Membership

**Data Processing Managers of the larger accounts.**

## **Meeting Schedule 2010**

- **2 meetings are planned for 2010:**
  - **29/03/2010 : “ Operational roles / functions in the current / future datacenter”**
  - **25/10/2010 : “ Green IT in the practice**
  - **or “How ecology and economy meets eachother in IT “**
- **Formal invitations will be sent with the locations and the agenda at least 3 weeks before the meeting. So please reserve now some space in your agenda. The location will be : RealDolmen - A. Vaucampsiaan 42, B - 1654 Huizingen,**

### 3. Storage Management

**Number of Member installations**     30  
**Number of Meetings per Year**        2  
**Average number of Participants**    20

Chairman	Secretary	IBM Liaison
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#### General Objectives

1. To provide a platform for Storage discussion that is driven by the members themselves.
2. To provide a platform for an exchange of experiences and strategies those responsible for and involved in Storage on z/Series and Open systems.
3. To raise requirements to IBM entered by our members on Storage issues.

#### Specific Objectives 2010

Will be defined during the first Working Group meeting.

#### Target Membership

EDP Managers, Storage Managers and their staff.

#### Meeting Schedule 2010

- The proposed dates will be decided at the planning meeting of the Working Group officers with the IBM Liaisons in January 2010.
- Formal invitations will be sent with the locations and the agenda at least 3 weeks before the meeting.

<b>GUIDE SHARE EUROPE</b>	<b>Region Belgium-Luxembourg</b>	
<b>Working Group Objectives 2010</b>		

<b>4. z/OS Systems</b>		
<b>Number of Member installations</b> 46 <b>Number of Meetings per Year</b> 4 <b>Average number of Participants</b> 41 <b>Website</b> <a href="http://gsezos.webhop.org">http://gsezos.webhop.org</a> (presentations, latest news)		
<b>Chairman</b>	<b>Secretary</b>	<b>IBM Liaison</b>
<b>De Heer Franky GOETHALS</b> Euroclear Bank Driegaaienstraat 104 B-9100 SINT-NIKLAAS  Telephone    0473-98 90 24  <a href="mailto:franky.goethals@telenet.be">franky.goethals@telenet.be</a>	<b>De Heer Koen DEVOS</b> Euroclear NV Koning Albert II-laan, 1 B-1210 BRUSSEL  Telefax                    02-326 29 95  <a href="mailto:Koen.Devos@Euroclear.com">Koen.Devos@Euroclear.com</a>	<b>De Heer Jean-Paul GOEMAERE</b> IBM Belgium Einde Were, 106 B-9000 GENT  Telephone                09-235 81 78 Telefax                    09-235 81 55  <a href="mailto:jean-paul_goemaere@be.ibm.com">jean-paul_goemaere@be.ibm.com</a>
<b>General Objectives</b> <ul style="list-style-type: none"> <li>- To learn about the experiences, initiatives and intentions of Systems Managers in other companies.</li> <li>- To learn about the suppliers' products, services and policies.</li> <li>- To raise Requirements towards z/OS and related products, and to formulate Regional or European Matters of Concern.</li> </ul>		
<b>Specific Objectives 2010</b> In 2010, special attention will be paid to: <ul style="list-style-type: none"> <li>- IBM announcements</li> <li>- Evolution in Storage Media &amp; Software</li> <li>- z/OS Monitoring &amp; Tuning</li> <li>- Disaster Recovery Techniques</li> <li>- z/OS Open Edition</li> <li>- IBM services and support(new)</li> <li>- Cooperation 'Hogeschole' e.g. Gent</li> <li>- Jointventure with other workgroups</li> <li>- z/OS, JES2/JES3 evolution</li> <li>- Parallel Sysplex</li> <li>- Systems Management</li> <li>- Host Publishing</li> <li>- Users' Practical Experiences</li> <li>- Firewall and security(new)</li> <li>- More interactive sessions</li> </ul>		
<b>Target Membership</b> Systems Managers of z/OS shops		
<b>Meeting Schedule 2010</b> Invitations to the meetings are sent to the Working Group members. <b>Schedule for 2010 (Dolmen Huizingen): 4 meetings / working year</b> <b>Wednesdays 17/03 - 16/06 - 15/09 - 17/11</b>		

### 5. VM/VSE User Group

Number of Member installations   **20**  
 Number of Meetings per Year       **1**  
 Average number of Participants   **8**

Chairman	Secretary	IBM Liaison
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#### General Objectives

- To learn about the experiences, initiatives and intentions of Systems and Operations Managers in other VM and VSE installations.
- To learn about the suppliers' products, services and policies as applicable to a VM/VSE environment.
- To raise Requirements towards VM/VSE and related products, and to formulate Regional or European Matters of Concern.

#### Specific Objectives 2010

In 2010, special attention will be paid to:

- Integration of VM/VSE within the Open World Forum re. VM/VSE, in particular Linux.
- Evaluate the VM/VSE environment as a database server environment.
- Recent announcements in the area of VM/VSE like the new version of VSE
- Joint meeting with the Linux Working Group

#### Target Membership

Data Processing and Systems Managers of VM and/or VSE shops.

#### Meeting Schedule 2010

- September 2010

## 6. Linux Systems

<b>Number of Member installations</b>	<b>18</b>	
<b>Number of Meetings per Year</b>	<b>2</b>	
<b>Average number of Participants</b>	<b>12</b>	
<b>Chairman</b>	<b>Secretary</b>	<b>IBM Liaison</b>
<b>De Heer Michel BOM</b> <b>I.R.I.S. ICT</b> <b>Mechelsesteenweg, 542</b> <b>B-1800 VILVOORDE</b>  <b>Telephone 02-251 66 50</b> <b>Telefax 02-252 57 55</b>  <a href="mailto:michel.bom@irislink.com">michel.bom@irislink.com</a>	<b>Mrs. Heidi APPERMONT</b> <b>I.R.I.S. ICT</b> <b>Mechelsesteenweg, 542</b> <b>B-1800 VILVOORDE</b>  <b>Telefax 02-252 57 55</b>  <a href="mailto:heidi.appermont@irislink.com">heidi.appermont@irislink.com</a>	<b>Monsieur Bertrand Jouniaux</b> <b>IBM Belgium</b> <b>Avenue du Bourget, 42</b> <b>B-1130 BRUXELLES</b>  <b>Telefax 02-225 22 40</b>  <a href="mailto:bertrand_jouniaux@be.ibm.com">bertrand_jouniaux@be.ibm.com</a>
<b>General Objectives</b> <ul style="list-style-type: none"> <li>- To profile Linux as a valuable OS alternative;</li> <li>- To share experiences, projects and know-how concerning Linux in both the systems and the applications area;</li> <li>- To define requirements towards IBM relative to Linux on the differents Servers</li> </ul>		
<b>Specific Objectives 2010</b> <ul style="list-style-type: none"> <li>- Follow-up clarity on the evolution of Linux support by IBM;</li> <li>- Develop 2 seminars, with cross-platform business cases;</li> <li>- Linux in the emerging world of storage management and server consolidation.</li> </ul>		
<b>Target Membership</b> <b>EDP managers and system managers of Unix and VM/VMWare shops.</b>		
<b>Meeting Schedule 2010</b> <b>One meeting in March, the other in Fall.</b>		

## 7. Enterprise Systems Security

**Number of Member installations**     31  
**Number of Meetings per Year**        4  
**Average number of Participants**    16

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### General Objectives

- To learn about, and to impact on the suppliers' offerings in the area of security management and risk analysis.
- To learn about other members' security policies, organisation and management.
- To learn about the regulations and recommendations issued by public authorities and the way other Security Officers deal with them.
- To exchange experiences, initiatives and intentions amongst specialists.
- To learn about new IBM announcements in the security environment.

### Specific Objectives 2010

- Exchange Forum (experiences, initiatives and intentions)
- Focus on Enterprise Security – cross-platform
- Security Standards and Policies. Legal Security deployment issues, in coordination with Government Authorities of European Community, Belgium and Luxembourg.
- Risk Management – Cost of Security Breaches and Benefits of Security Solutions.
- Audit and Logging Management
- ISV contacts for security implementations
- Full deployment of a website dedicated to the objectives of the working group.

### Target Membership

**Security Managers; Officers in Data Processing environments; EDP Auditors**

### Meeting Schedule 2010

- March 11, 2010 (z/OS)
- June 11, 2010 (General)
- September 10, 2010 (z/OS)
- December 10, 2010 (General)

<b>GUIDE SHARE EUROPE</b>	<b>Region Belgium-Luxembourg</b>	
<b>Working Group Objectives 2010</b>		

<b>8. Tivoli</b>		
<b>Number of Member installations</b>	<b>28</b>	
<b>Number of Meetings per Year</b>	<b>2</b>	
<b>Average number of Participants</b>	<b>25</b>	
<b>Chairman</b>	<b>Secretary</b>	<b>IBM Liaison</b>
(Vacant)	<b>Danny VAN URSEL</b> <b>KBC Global Services NV</b> <b>Bedrijvenlaan, 4</b> <b>B-2800 MECHELEN</b>  <b>Telephone</b> <b>Telefax 015-35 22 63</b>  <a href="mailto:danny.vanursel@kbc.be">danny.vanursel@kbc.be</a>	<b>De Heer Joost MEERSMAN</b> <b>IBM Belgium</b> <b>Bourgetlaan, 42</b> <b>B-1130 BRUSSEL</b>  <b>Telephone</b> <b>Telefax</b>  <a href="mailto:joost_meersman@be.ibm.com">joost_meersman@be.ibm.com</a>
<b>General Objectives</b>		
<p><b>This Working Group addresses:</b></p> <p><b>All issues concerning the cross platforms monitoring, performance, reporting, Business Management.</b></p> <p><b>All issues concerning cross platforms Software and inventory management.</b></p>		
<b>Specific Objectives 2010</b>		
<p><b>Specific targets for 2010 will include</b></p> <ul style="list-style-type: none"> <li>-</li> <li>- <b>Submission of Requirements</b></li> </ul>		
<b>Target Membership</b>		
<p><b>Systems &amp; Services managers, Operations Managers, Help Desks managers; Change Managers; Knowledge engineers; SLA Managers; capacity planners, architects, Services Analysts &amp; Programmers...</b></p>		
<b>Meeting Schedule 2010</b>		
<ul style="list-style-type: none"> <li>• <b>TBD</b></li> </ul>		

<b>GUIDE SHARE EUROPE</b>	<b>Region Belgium-Luxembourg</b>	
<b>Working Group Objectives 2010</b>		

<b>9. Tivoli Workload Scheduler(TWS)</b>	
<b>Number of Member installations</b>	<b>27</b>
<b>Number of Meetings per Year</b>	<b>1</b>
<b>Average number of Participants</b>	<b>30</b>
<b>Chairman</b>	<b>Chairman</b>
<b>De Heer Patrick VAN CUTSEM</b> Associated Dexia Technology Services SA DT 8 / 8 Dexia Tower - Rogierplein, 11 B-1210 BRUSSELS  Telephone <b>02-222 53 84</b> Telefax <b>02-222 38 61</b>  <a href="mailto:patrick.vancutsem@dexia.com">patrick.vancutsem@dexia.com</a>	<b>De Heer Guy VERSCHUEREN</b> Arcelor Mittal John F.Kennedylaan, 51 B-9042 GENT  Telephone <b>09-347 30 39</b> Telefax <b>09-347 49 01</b>  <a href="mailto:guy.verschueren@arcelormittal.com">guy.verschueren@arcelormittal.com</a>
<b>Secretary</b>	<b>IBM Liaison</b>
<b>De Heer Frank GOUBERT</b> KBC Global Services NV Egide Walschaertsstraat, 3 B-2800 MECHELEN  Telephone <b>015-35 20 67</b> Telefax <b>015-35 24 47</b>  <a href="mailto:frank.goubert@kbc.be">frank.goubert@kbc.be</a>	<b>De Heer Rudy SEGERS</b> IBM Belgium Einde Were, 106 - Azimuth Building B-9000 GENT  Telephone <b>09-235 81 70</b> Telefax <b>09-235 81 55</b>  <a href="mailto:rudy_segers@be.ibm.com">rudy_segers@be.ibm.com</a>
<b>General Objectives</b> <ul style="list-style-type: none"> <li>- To inform users about new announcements and developments in workload - scheduling.</li> <li>- To learn about the experiences and initiatives of users in other installations.</li> <li>- To present technical presentations which are closely linked to workload scheduling.</li> <li>- Handle security topics (cooperate with Enterprise System Security group)</li> </ul>	
<b>Specific Objectives 2010</b> In 2010, special attention will be paid to: <ul style="list-style-type: none"> <li>- Topics concerning decentralized workload scheduling</li> </ul>	
<b>Target Membership</b> TWS administrators / system analysts.	
<b>Meeting Schedule 2010</b> In 2010, one meeting will be organized.	

<b>GUIDE SHARE EUROPE</b>	<b>Region Belgium-Luxembourg</b>	
<b>Working Group Objectives 2010</b>		

<b>10. IMS/VS and DB2 Systems</b>	
<b>Number of Member installations</b>	<b>35</b>
<b>Number of Meetings per Year</b>	<b>4</b>
<b>Average number of Participants</b>	<b>68</b>
Chairman	Management Assistant
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Honorary Chairman	
<b>De Heer René HELMER</b> KBC Global Services NV Egide Walschaertsstraat, 3 B-2800 MECHELEN  Telephone                      015-35 23 99  <a href="mailto:rene.helmer@kbc.be">rene.helmer@kbc.be</a>	
Secretary	IBM Liaison
<b>De Heer Gilbert SIEBEN</b> KBC Exploitatie NV Egide Walschaertsstraat, 3 B-2800 MECHELEN  Telephone                      015-35 24 09  <a href="mailto:gilbert.sieben@kbc.be">gilbert.sieben@kbc.be</a>	<b>De Heer Bart STEEGMANS</b> IBM Software Group Bourgetlaan, 42 B-1130 BRUSSEL  Telephone                      02-225 36 87  <a href="mailto:bart_steegmans@be.ibm.com">bart_steegmans@be.ibm.com</a>
<b>General Objectives</b> <ul style="list-style-type: none"> <li>- To learn about the experiences, initiatives and intentions of other IMS and/or DB2 shops.</li> <li>- To learn about, and to impact on the suppliers' offerings in the area of IMS and DB2.</li> </ul>	
<b>Specific Objectives and Meeting Schedule 2010</b> <ul style="list-style-type: none"> <li>• The proposed dates will be decided at the planning meeting of the Working Group officers with the IBM Liaisons on December 11 2009.               <ul style="list-style-type: none"> <li>○ 2 DB2 events (Q1, Q4)</li> <li>○ 1 IMS event (Q4)</li> <li>○ 1 joined event with subjects on DB2 &amp; IMS (Q2)</li> </ul> </li> </ul>	
<b>Target Membership</b> <ul style="list-style-type: none"> <li>- Systems people and developers specialised in IMS or DB2.</li> </ul>	

## 11. CICS Systems

**Number of Member installations**    34  
**Number of Meetings per Year**        3  
**Average number of Participants**    18

Chairman	Secretary	IBM Liaison
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### General Objectives

- To learn about the experiences, initiatives and intentions of other CICS Users.
- To learn about, and to impact on the suppliers' offerings in the area of CICS.
- To organise joint meetings with other Working Groups on cross-domain subjects (IMS/DB2, SOA, Security, Z/OS ..)

### Specific Objectives 2010

- In 2010 special attention will be paid to :
1. IBM Cics Announcements - New release of Websphere MQ.
  2. Joint Venture with other Workgroups (Z/OS ?).
  3. User's practical Experiences.
  4. Cics feedback on Z10 Announcements.
  5. Continue participation of the Luxembourg CICS GSE members.
  6. Link with MQ Series.
  7. Cooperation with WAS user Group outside GSE.

### Target Membership

System people and developers specialised in CICS, Webservices and Transactional Messaging.

### Meeting Schedule 2010

- The proposed dates will be decided at the planning meeting of the Working Group officers with the IBM Liaisons in January 2010. We will go for 3 CICS GSE meetings in 2010.

## 12. Document / Content Management and Long Term Archiving

**Number of Member installations**      10  
**Number of Meetings per Year**          2  
**Average number of Participants**      5

Chairman	Secretary	IBM Liaison
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### General Objectives

- To profile Document/Content Management and Archiving as a valuable strategic choice;
- To share experiences, projects and know-how concerning Doc/cont.Mgmt in both the applications as the regulatory area;
- To define requirements towards IBM relative to Content management and Long-Term Archiving
- Build know-how on FileNet
- Demonstrate innovative solutions using Doc/cont. Mgmt e.g. legal scanning/archiving, enterprise portals using Quickr, BPM applications, case management examples.

### Specific Objectives 2010

- Follow-up of the regulatory support by IBM;
- Develop 2 seminars, with cross-industry business cases;
- Content management as a response to increasing pressures from Legal and Governmental organisations and rules.
- Content management as strategic business enabler to reduce costs and increase end user productivity

### Target Membership

Executives or Exec. Assistants (e.g. Legal Advisors) and CFO / CIO Managers

### Meeting Schedule 2010

One meeting in April 2010, the other in October 2010.

### 13. Architecture

Chairman	Secretary	IBM Liaison
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#### General Objectives

- Exchange experiences, approaches and best practices in the area of Architecture, across several disciplines such as:
  - Information Architecture
  - Application Architecture
  - Infrastructure Architecture
  - Integration Architecture
  - Enterprise Architecture
  - Systems Management
  - Security Architecture
- Examine how to create the bridge between Enterprise Architecture and IT Architecture
- Address Functional as well as Non-Functional aspects of IT solution designs
- Learn about the experiences, initiatives and projects in the area of Service Oriented Architectures (SOA), based on, but not limited to, IBM solutions
- Discuss about how Architecture ideally makes the link between the Business Requirements and the IT Projects
- Evaluate the usefulness of Architecture Frameworks, Governance, Processes and Tools
- Exchange proven Reference Architectures and Design Patterns
- Exchange feedback about Architecture Frameworks offered by the Open Group (TOGAF) and commercial suppliers
- Discuss about the evolving role of the IT Architect and the IT Architect Profession
- Follow-up the initiatives taken by the Open Group, such as Skills Development and Certification

#### Specific Objectives 2010

- Start up successfully the Working Group with a core team
- Organize 3 meetings: March, May and October
- Compose a member list of at least 30 people
- Involve GSE members, IBM-ers and external experts as speakers
- Involve several industries: Banking, Insurance, Telco, Government, Automotive
- Potential topics 2010: "IT Architect Profession in My Company", "Enterprise Architecture Approaches and Practices", "Architecture Processes and Supporting Tools"

#### Target Membership

IT Architects, Solution Architects, Enterprise Architects, System Architects, Software IT Architects, Technical Solution Architects, IT Specialists with a broad interest, Project Managers with a broad interest, working essentially in Belgium and Luxembourg.

#### Meeting Schedule 2010

Early March, Mid May, End of October